Companion at Home

Who can request this service?

Anyone diagnosed with a life-limiting illness who may be experiencing loneliness and isolation and would like practical and emotional support.
(Must be over the age of 18)

What happens once you have made an enquiry?

The Volunteer Coordinator will call you directly to find out what support you would like and match your needs with an appropriate volunteer. On the first visit, the volunteer will be accompanied by a member of our Clinical Team to provide that initial introduction.

How can I request this service?

To discuss the services for yourself or a loved one, or if you are a Health Care Professional and would like to refer a patient, please contact us on:

Email: Tsh.referrals@nhs.net
Call: 01789 266852
Website: TheShakespeareHospice.org.uk

Referrals can also be made on our website at:
TheShakespeareHospice.org.uk/Services/ReferToUs

Whether you are a patient, a carer or a loved one, we are here to support you and will listen with compassion to help ease any anxieties you may have.

The Shakespeare Hospice, Church Lane, Shottery, Stratford-upon-Avon, CV37 9UL | Tel no: 01789 266852 | enquiries@theshakespearehospice.org.uk

Registered with FUNDRAISING REGULATOR
Regulated by Care Quality Commission
Charity no. 1064091

Have you been diagnosed with a life-limiting condition and feel isolated or lonely?

Companion at Home provides you with someone to chat with, a listening ear, and the opportunity to form a friendship

At a place you call home

Companion at Home

What are the benefits?

• A friendly listening ear and someone to talk to.

• A chance to form a friendship.

• Someone to spend time with you and support your interests.

• Short respite sits to enable family members to run errands, or attend appointments (this can be up to 2 hours).

• Someone to accompany you to appointments, or out for a walk (subject to certain conditions).

This service is available between the hours of 9.00am - 5.00pm Monday to Friday

What Companion at Home Volunteers don't do

• Provide personal care.

• Pass on messages between health professionals and family members.

• Be involved in any decision making.

• Act as a member of the family.

• Handout medication.

• Carry out heavy housework duties.

How long will each visit last?

Typically, the Companion at Home Volunteer will spend 1-2 hours with you, once a week or once a fortnight.

What if we don't get along?

This is a befriending service , we hope you will enjoy and look forward to each visit with your companion, but we understand that sometimes things can change. If you feel you haven't got a great match you can contact us to review your requirements.

Companion at Home Volunteer Training and Selection

• All volunteers have gone through our recruitment process and received role-specific training.

• All Companion at Home Volunteers, hold an Enhanced Adult Workforce Disclosure and Barring Service Certificate (DBS).

• When visiting, the volunteer will wear The Shakespeare Hospice lanyard and carry an ID card.